

Privacy Policy

Effective Date: January 1, 2026

Introduction

Welcome to Venerable Voyagers Travel, LLC ("Company," "we," "our," or "us"). We are a travel agency based in Orlando, Florida, providing travel planning and booking services to our clients.

We value your privacy and are committed to protecting the information you share with us. This Privacy Policy explains how we collect, use, and protect information obtained through our website and during the course of providing our travel services.

Information We Collect

Information You Voluntarily Provide

We collect personal information directly from you when you choose to contact us, request information, or engage our travel planning services. This information may include:

- Name
- Email address
- Telephone number
- Mailing address
- Travel preferences
- Traveler information necessary to arrange travel services
- Passport information and other identification documents when required for travel bookings

We only collect personal information that is necessary to provide the services you request.

Automatically Collected Information

When you visit our website, certain information may be collected automatically, including:

- IP address
- Browser type
- Device information
- Pages visited
- Time spent on pages
- Referral sources

This information is collected through analytics tools and similar technologies.

Cookies and Analytics

Our website uses cookies and analytics services to better understand how visitors use our website and to improve the user experience.

These technologies may collect information such as:

- Website traffic data
- User interactions with website pages
- General geographic location information
- Device and browser information

Most web browsers allow you to manage or disable cookies through browser settings.

How We Use Your Information

We use the information we collect to:

- Respond to inquiries and requests
- Provide travel planning and booking services
- Communicate regarding travel arrangements
- Improve our website and services
- Maintain business records
- Comply with legal obligations

We do not sell your personal information.

Sharing Information

We may share information with trusted third parties when necessary to provide travel services, including:

- Airlines
- Hotels and resorts
- Cruise lines
- Tour operators
- Transportation providers
- Travel insurance providers

Information is shared only to the extent necessary to arrange and manage your travel plans.

We may also disclose information when required by law or to protect our legal rights.

Data Security

We take reasonable administrative, technical, and physical measures to safeguard personal information against unauthorized access, disclosure, alteration, or destruction.

While we strive to protect your information, no method of electronic transmission or storage can be guaranteed to be completely secure.

Data Retention

We retain personal information only as long as necessary to provide services, fulfill legal obligations, resolve disputes, and maintain business records.

Third-Party Websites

Our website may contain links to third-party websites. We are not responsible for the privacy practices or content of those websites.

Children's Privacy

Our website is not directed toward children under the age of 13, and we do not knowingly collect personal information from children through our website.

Changes to This Privacy Policy

We reserve the right to update this Privacy Policy at any time. Any changes will be posted on this page with an updated effective date.

Contact Us

If you have questions about this Privacy Policy or our privacy practices, please contact us:

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Orlando, Florida
Email: ellens@venerablevoyagerstravel.com
Phone: 407-639-8356